



## END OF LEASE CLEANING CHECKLIST

### SERVICE INCLUSIONS

#### General

- Removal of cobwebs, insect marks and small nests where Pest control is not required.
- Cleaning of fans, Air Conditioners and filters.
- Cleaning of light fittings (where they can be safely removed and accessible)
- Spot cleaning of walls, light switches and power points.
- Cleaning of skirting, architraves and doors.
- Cleaning of drawers and cupboards externally and internally, doors, cupboard tops and shelves.
- Cleaning of windows/glasses (exclusions apply at heights and accessibility)
- Vacuuming and cleaning of sliding door tracks.
- Cleaning standard blinds, cords and rails (there are some exclusions to blinds that may require a professional service or extra charge from cleaner).
- Vacuuming of all the floors and carpets.
- Mopping of hard floors.

#### Kitchen

- Cleaning of cupboards and drawers internally and externally as well as doors.
- Cleaning inside, outside oven and around stove top, elements, rings and knobs.
- Clean inside, outside & behind refrigerator\* and dishwasher\* & microwave\* space. (if applicable)
- Cleaning and drying of sink, drain holes, and polish tap ware.
- Range hood exhaust and filter -filter is removed (where possible) and washed.
- Cleaning and polishing splash back area.

#### Bathroom

- Cleaning of exhaust fans.
- Cleaning of all cupboards and drawers externally and internally.
- Cleaning toilet bowls, behind 'S' bend, around cistern & under and around toilet seat.

- Cleaning bathtubs, shower recess, removal of built-up soap residue on tiles and shower screens & soap holder.
- Cleaning of sink and polishing of all tap wares and towel rails.
- Cleaning and polishing of mirrors and windows, window tracks and floors.

### Laundry

- Cleaning of all cupboards and drawers externally and internally.
- Cleaning of dryer internally and externally as well as behind it. Lint removed (if applicable)
- Cleaning of the inside and outside of laundry tub, cabinets, shelves, drawers, and polishing of tap ware.
- Cleaning behind washing machine space. Cleaning of equipment and filters (if applicable).
- Spot cleaning and wiping dust from all walls, cleaning of windows and window tracks, vacuuming and mopping floors

### Garage

- Sweeping floor and removal of cobwebs.

### Patio (Balcony)

- Sweeping and mopping of floors, removal of cobwebs, cleaning of light fittings, switches and any balcony glass (if accessible).

## **SERVICE EXCLUSIONS**

### Mould

- We do our best to remove mould from all areas. However, mould can be imbedded into silicon, grout and other areas. These areas will require a specialist to restore back to a normal state.

### Damp spots

- Damp spots can happen anywhere in the house, often the 'dry wall' plaster can be affected. We will do our best to remove any mould and marks from damp spots. However, we cannot completely make these spots disappear. These marks can return quickly due to excess moisture.

### **Complete wall clean**

- We spot clean the walls for insect marks and a few hand or food stains. But, where most part of the walls are stained, a complete wall clean will be required and this attracts an extra charge. This will be agreed on during booking.

### **Discoloration**

- We will do our best to clean all items with our commercial experience. However, discoloration happens with normal wear and tear of the property. For instance, toilets bowls and plastics cover/seats can change colour (in most cases into a yellow colour) over time and they cannot be returned to their original colour without specialist intervention.

### **Tile and natural rock stains**

- We do our best to remove stains however due to the composition of the tiles or benchtops (some being extremely porous) it is not possible to remove stains without specialist intervention.

### **Ceilings**

- We do not clean ceilings.

### **Dangerous areas**

- Any areas considered by our cleaner dangerous for them to operate, this includes broken cracked Power points/switches, rubbish, bio waste or any other hazard than can be deemed dangerous.

### **Heights**

- Our cleaners do not clean at heights. Any cleaning that requires a ladder will not be performed. For instance, external cleaning of windows in a unit complex on the second floor.

### **Garage walls**

- We do not clean Garage walls or floors

### **Specialist services**

- Areas that require special cleaning equipment, specialist chemicals or a trained technician. Examples are painters (walls extremely bad) or plasterer (holes in walls).

#### **Additional items**

- Items such as fridges, furniture or any items not listed in the inclusions will not be cleaned unless otherwise agreed upon by both parties in writing.

#### **Occupied cupboards, drawers and cabinets**

- We will not clean inside cupboards, drawers or cabinets if items are not removed.

#### **Kitchen items (furnished if applicable)**

- We do not clean nor warrant any kitchen items that occupy cupboards and draws.

#### **Furnished property exclusions**

- We do not clean or warrant any furniture in the house as the house is expected to be empty.

**NOTE: A customized pricing can be made if required service does not fall into any of the above listed pricing categories and if the client needs something extra to be done.**

**We provide a separate quote for carpet cleaning if requested by a client.**